



**RAM**



**RAM 1500**



# RAM 1500

## DURABLE, CAPABLE, EFFICIENT

### WE'RE IN IT FOR THE LONG HAUL

This might not be what everyone thinks of when they hear half-ton pickup. But this isn't just a pickup. This is a Ram 1500: robust power, uncompromising capability, must-have technology, and a level of luxury and sophistication that makes every ride more comfortable. No wonder Ram has such a loyal European following.





# LONG-HAUL CONFIDENCE

A dark blue Ram 1500 pickup truck is shown from a front-quarter perspective, driving on a paved road. It is towing a white speedboat on a trailer. The boat has a prominent red frame structure. The background features a calm lake reflecting the sky and surrounding green trees under a clear blue sky. The overall scene conveys a sense of freedom and outdoor recreation.

## GO WITH THE TOW

You've got toys to tow, and Ram 1500 has the capability to do it with ease. Our vehicles boast a gas towing capacity of up to 3,500 kg. Whether you are headed to the lake with your boat or towing your snowmobiles during the winter, Ram 1500 powered by AEC will get you there with power to spare.



# PREMIUM MATERIALS

Brawn and beauty collide through available premium materials, real-wood accents, metal and a distinctive color palette.

LIMITED





## LUXURY IN EVERY CORNER

From the tech-integrated instrument panel to the sculpted seats, this sophisticated interior is crafted for convenience and comfort.





# CONNECTED DRIVING

Designed to be one of the most technologically advanced pickups, Ram 1500 integrates state-of-the-art tech, device connectivity and Uconnect® systems for dialed-in driving. The new and available 12-inch Digital Cluster offers full-screen applications directly within your line of sight. Complete with full-color 3D graphics, color-customization and easy-to-see vehicle information. 19 speaker Harman Kardon® Premium Sound is also available on most AEC Ram 1500 models and the available Head Up display (HUD) projects key information in your sight line for more secure driving.



# BRILLIANT DESIGN SOLUTIONS

Get noticed on the road with bold, glowing LED Headlamps. Complemented by a sculpted hood and an elaborate grille, these sleek frontal lighting features exemplify impressive design.





**BUILT TO PROTECT WHAT MATTERS MOST**



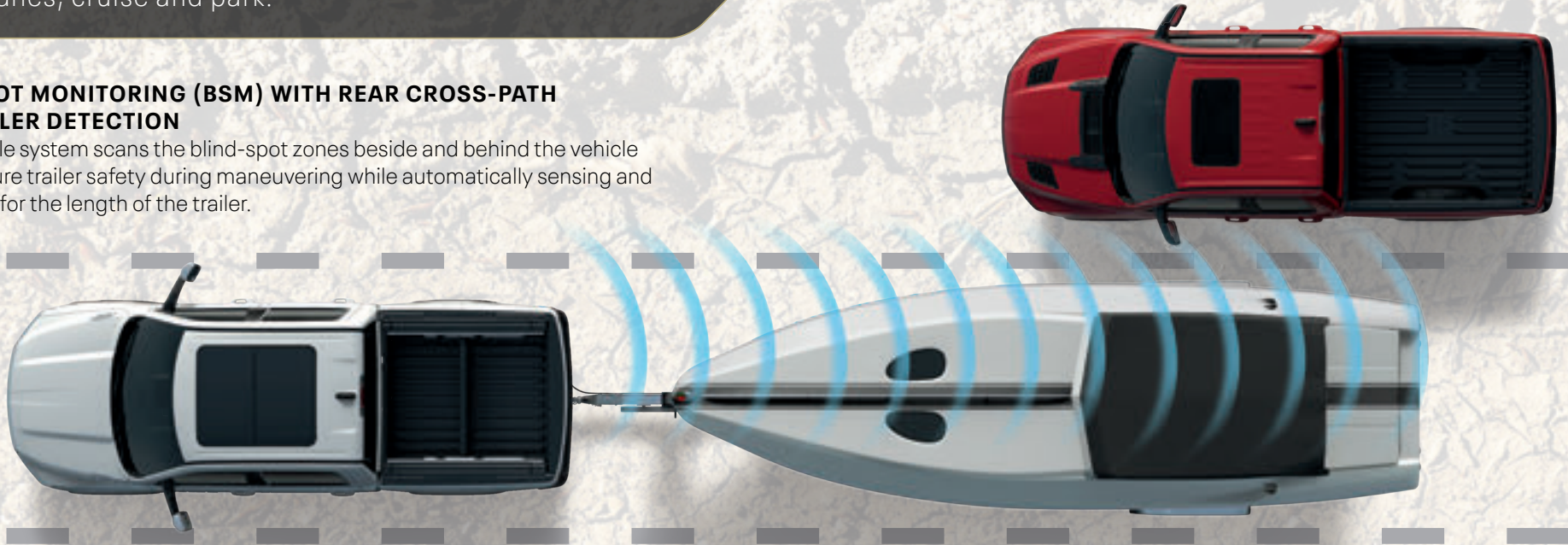


# ADVANCED TECHNOLOGY ABOVE, BELOW AND BEYOND

Ram 1500 has you covered with available smart ways to tow, change lanes, cruise and park.

## BLIND SPOT MONITORING (BSM) WITH REAR CROSS-PATH AND TRAILER DETECTION

This available system scans the blind-spot zones beside and behind the vehicle to help ensure trailer safety during maneuvering while automatically sensing and accounting for the length of the trailer.



## LANESENSE® LANE DEPARTURE WARNING PLUS

If you begin to drift from your lane, the available LaneSense Lane Departure Warning Plus helps keep you in your lane by warning you visually and adjusting your steering.



## SMART CRUISING

Available Adaptive Cruise Control with Stop & Go detects vehicles ahead. If increased braking is needed in slower traffic, the available Forward Collision Warning with Advanced Brake Assist automatically helps adjust to a safe distance.



## GUIDED PARKING

Available Parallel and Perpendicular Park Assist provides active guidance when parking. The guidance system directs you to engage the gear position, brake and accelerator while it automatically controls steering.

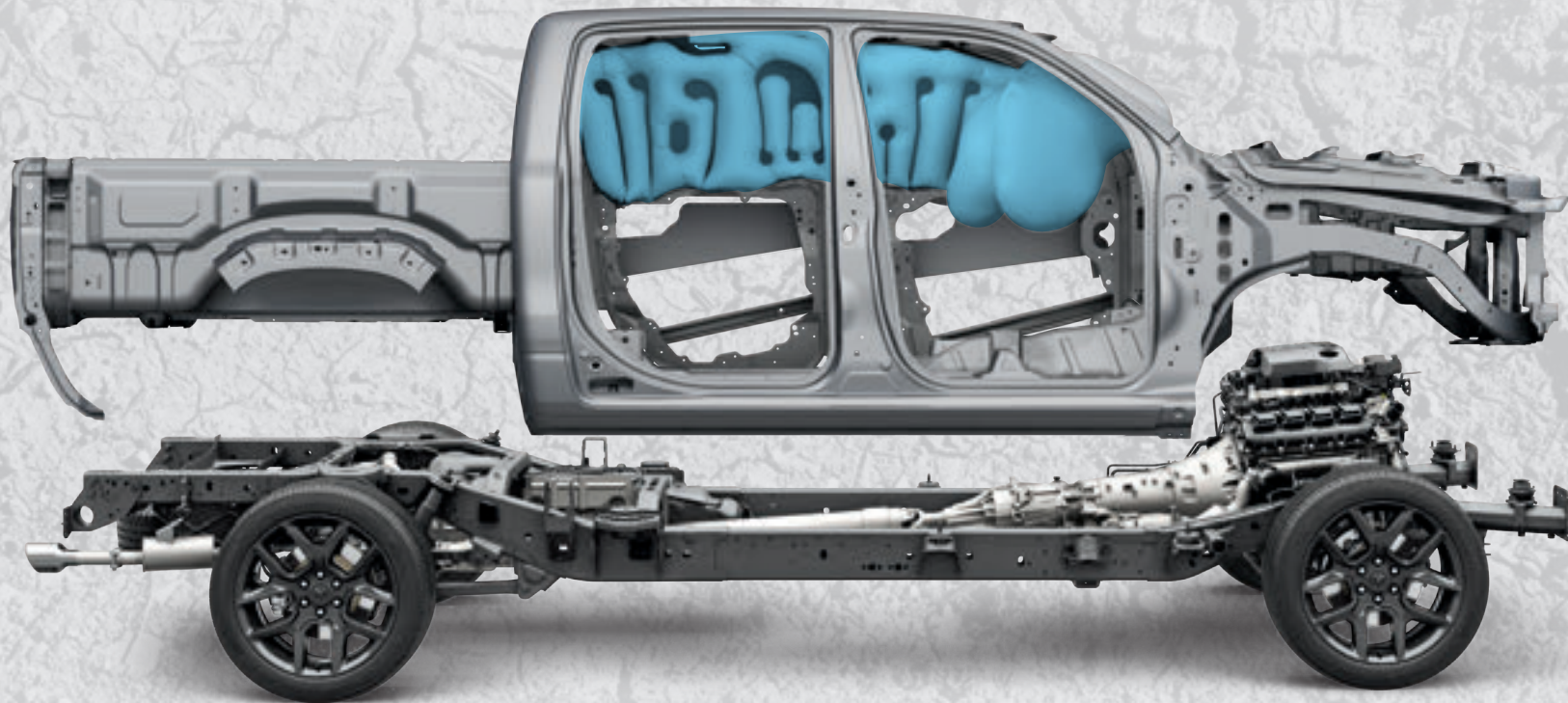


# PROTECTION IS JOB ONE

**From home base to workplace to campsite and back again, Ram 1500 helps get you to your destination with confidence. Over 100 standard and available Safety and Security features work together to help make your drive more secure.**

## **ADVANCED AIR BAG TECHNOLOGY**

The six standard air bags help provide protection and peace of mind to vehicle occupants. In the event of a front-end collision, the front air bags feature adaptive venting technology, opening a vent within the air bag cushion that adapts to the occupant size and severity of the crash.



## **SIDE-IMPACT DOOR BEAMS**

The robust beams built into every Ram 1500 help reinforce protection against side impacts.

## **ELECTRONIC PARKING BRAKE**

Multifunctional, it features five operational modes, including Safe Mode and Drive-Away Release.

## **FRONT FRAME RAIL SECTION**

In the event of a frontal offset collision, dynamic front crumple zones with front splayed frame rails and tyre blockers help protect against cab intrusion.

## **MASSIVE BRAKES**

Front and back, Ram 1500 standard rotors measure up to nearly 38cm in diameter.

## **SENSORS, CAMERAS AND TECHNOLOGY**

Ram 1500 uses a variety of standard and available advanced Safety and Security features to help make every drive secure.



# STRENGTH FROM THE INSIDE OUT

A strong foundation is the backbone of true capability. The Ram 1500 frame construction is built to last, with 98 percent of the steel used in the frame comprised of high-strength steel. The result is exceptional durability while still maintaining excellent handling.

## REAR-AXLE THERMAL MANAGEMENT SYSTEM

This available technology controls lubricant viscosity—a real contribution to the impressive efficiency.

## HIGH-STRENGTH STEEL

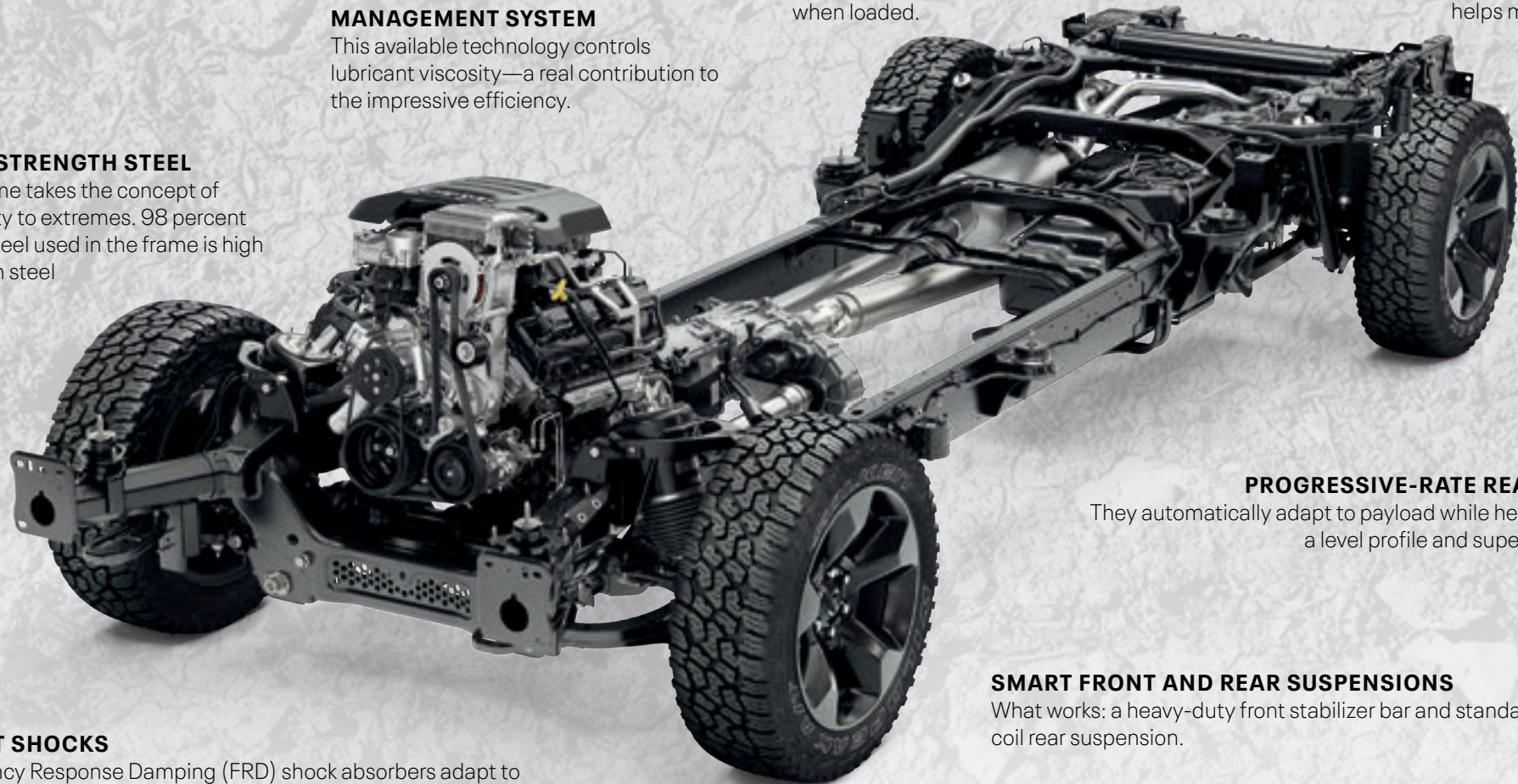
The frame takes the concept of durability to extremes. 98 percent of the steel used in the frame is high strength steel

## FOUR-CORNER AIR SUSPENSION

The available Active-Level™ Four-Corner Air Suspension is ideal for towing, maintaining an even and level profile when loaded.

## AEC EU TRAILER HITCH

Trailering is part of THE Ram DNA. The AEC standard hitch receiver helps make it happen



## PROGRESSIVE-RATE REAR SPRINGS

They automatically adapt to payload while helping maintain a level profile and superb ride quality.

## SMART SHOCKS

Frequency Response Damping (FRD) shock absorbers adapt to varying surfaces and driver demand.

## SMART FRONT AND REAR SUSPENSIONS

What works: a heavy-duty front stabilizer bar and standard link coil rear suspension.



# GO THE DISTANCE



Vehicles shown Ram 1500 Limited in Patriot Blue  
and Ram Limited Longhorn in Delmonico Red.  
Image is for reference only, always check your towing and  
payload limits before driving.



# THE TECH THAT PULLS THE TOYS



When it comes to towing capability, Ram 1500 offers up to 3,500 kg max towing with the available 5.7L HEMI® V8 engine.





# A SMART WAY TO DRIVE

Not only is Ram 1500 built to be a towing powerhouse, it's designed to make towing easy. The available 360° Surround View Camera helps provide a complete picture of vehicle surroundings, allowing you to navigate the roads, off-roads and job-site with confidence.



## SELF-LEVELING AIR SUSPENSION

The available Active-Level™ Four-Corner Air Suspension System automatically adjusts the truck's suspension height when it's loaded to ensure a level ride.



## AVAILABLE DIGITAL REARVIEW MIRROR

An LCD monitor displays real-time video that helps the driver see behind the vehicle. Buttons on the mirror adjust brightness and shift the displayed image up and down for customized viewing.



## ACCESSORY GAUGES PAGE

Viewable from the touchscreen radio, the available Gauges App provides a view of vehicle gauges used to monitor vehicle status while towing and hauling. Included with the available Off-Road Group.

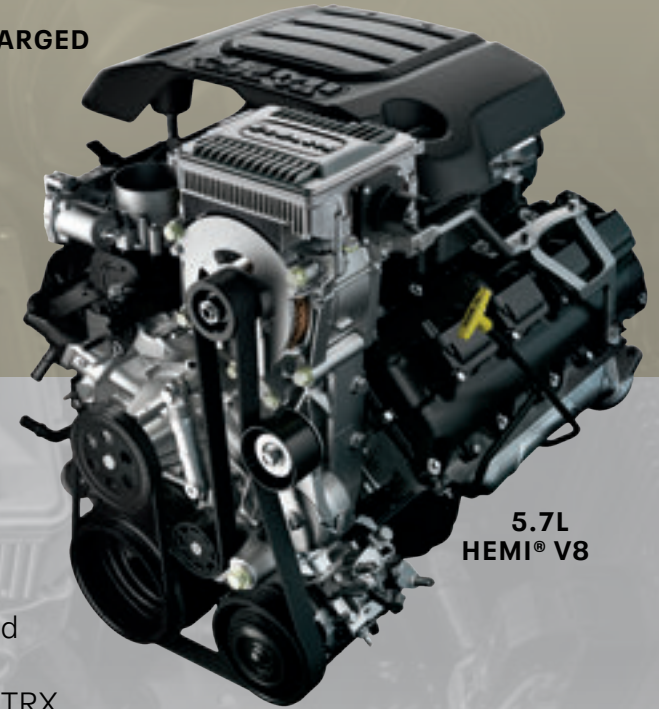


# ENGINEERED FOR PERFORMANCE

Few engines are as legendary as the HEMI® V8. This iconic powerplant incorporates Variable Valve Timing (VVT) and a Multi- Displacement System (MDS) for max efficiencies.



6.2L  
SUPERCHARGED  
HEMI® V8



5.7L  
HEMI® V8

## POWER WHERE YOU NEED IT MOST

The 5.7L HEMI® delivers 295 kw of power and 401 hp @ 5,600 rpm, whilst the 6.2L Supercharged HEMI® in the Ram 1500 TRX delivers an unstoppable 523 kw of power and 702 hp @ 4,800 rpm.

## AVAILABLE eTORQUE TECHNOLOGY WITH AN EXTRA 176 Nm OF eTORQUE

More than just torque, available eTorque works with the standard MDS/Fuel Saver Technology. The eTorque electric motor creates a mild-hybrid system to help refine Stop/Start capability; it also creates a generator for the regenerative braking, converting kinetic energy to recharge the battery system.



Combined fuel consumption and CO<sub>2</sub> emission with 5,7l Hemi® V8 engine available for Ram 1500 Big Horn, Laramie, Rebel, Longhorn and Limited, according to WLTP standard: 15,5l/100km; 364g/km.  
Combined fuel consumption and CO<sub>2</sub> emission with 6,2l Hemi® V8 engine available for Ram 1500 TRX: 18,6l/100km; 422g/km



There's more to this truck's sleek design than just good looks. The body lines help guide airflow for better aerodynamics.

Ram 1500 also uses advanced engineering to boost results. The Active Air Dam automatically deploys at 48 km/h to help reduce aerodynamic drag which contributes to maximum efficiency.

Fuel consumption combined 15,5/100 km;  
Combined CO<sub>2</sub>-emission 364 g/km; CO<sub>2</sub>- efficiency class g.

# SMOOTH MOVES AHEAD



## ACTIVE GRILLE SHUTTERS

These available shutters instantly adapt to speed, load and engine needs to provide ideal engine cooling—while simultaneously reducing aerodynamic drag.



## AERO ROOF SHAPE

A long Crew Cab wheelbase, muscular fenders and a sleek roofline direct airflow back to the rear spoiler. The aero roof also allowed the design of the available dual-pane sunroof.



## SMART TAILGATE DESIGN

An aluminum tailgate with integrated spoiler not only contributes to the aerodynamic quality, it also gives the pickup a seamless, unbreakable appearance.



# RAMBOX® SYSTEM

## OUTSIDE-THE-BOX STORAGE SOLUTIONS

Optional RamBox® Cargo Management System literally brings storage out of the cargo box. Best of all, these storage bins are weatherproof, lockable, drainable, and equipped with downward-facing illumination. This is real-world capability. The all-new AEC RamBox® power-supply conversion allows the use of the RamBox® socket with European Standard 220 Volt/400 Watts powertools and electronic appliances.





# KEEP YOUR OPTIONS OPEN



Make life easier with an available multifunction tailgate. With a 60/40-split design, it opens side to side or vertically in typical tailgate fashion, and with the damped ease of operation when opening. Requires spray-in bedliner at additional cost.



# RAM STORAGE SOLUTIONS

What you haul today may be different than what you load tomorrow. No worries. Ram 1500 offers plenty of smart solutions to make sure whatever it is you're taking goes with ease.

## REMOTE TAILGATE RELEASE

Available power release lets you open the dampened tailgate with the key fob button or via the overhead console.

## BED UTILITY GROUP

Offers a bed divider, a cargo rail system with four adjustable tie-down loops and an available deployable bed step.



**122.1 cm**

The available Rambox® System enlarges storage, while the bed still accommodates standard 1.2 x 2.4 m sheets of building materials.



## BED PROTECTION

Long gone are the days of scratched paint in the truckbed. AEC delivers every Ram 1500 with either Mopar Spray-In or AEC Drop-In Bedliner.

## IN-BED LED LIGHTING

Controlled by a switch or activated when the unlock button on the key fob is pushed.

## STEEL DEPLOYABLE BED STEP

Foot-controlled for use or to tuck it back under the bed. Standard on all AEC vehicles, except for Big Horn.











# LARGE 12-INCH UCONNECT TOUCHSCREEN

Customize this available screen for full- or split-screen capability. Touchscreen functionality along with physical controls make it easy to access key radio and connectivity features.





# COMPATIBILITY YOUR WAY

Uconnect brings a wide range of interactive features to your vehicle and beyond through a highly intuitive communication experience.



## SEE THE WHOLE PICTURE

Available full-screen navigation with pinch-to-zoom technology helps keep you on course.

## UCONNECT 5 SYSTEM

The Uconnect 5 system is standard on Ram 1500 Big Horn models and above and brings flexibility that allows the system to continuously evolve to offer new content, features and services such as:

- Four times faster with three times more memory
- Wireless Apple CarPlay /Android Auto
- Instant On
- Multi Phone Bluetooth (2 devices connected simultaneously)
- Full Screen Projection for 12-inch screens (AEC standard on Laramie and above).

## UCONNECT PHONE

Stay connected safely. Pairs a Bluetooth® phone to send and receive hands-free calls. Includes:

- DO NOT DISTURB to route incoming calls to voice mail and suppress text messages.
- VOICE RECOGNITION to make hands-free calls, listen and respond to text messages, record voice memos, and select media stations and navigation destinations.

## DRAG-AND-DROP MENU BAR

We've made it easy to customize your Uconnect dashboard with your favorite features and services. Simply press the Uconnect icon on the main menu bar to view all of the available apps. Tap and hold any one of the icons to drag and drop into a personalized menu bar.

## SIRI® EYES FREE

Just say it. Use voice commands with Siri Eyes Free and your connected iPhone® to create and send texts, make and receive calls, access directions, and play music.

## ONE-STEP NAVIGATION

Take the best route right now. EU GPS Navigation for audible turn-by-turn directions, and detailed 3D maps help to ensure you arrive on time. Use integrated Voice Command and say the complete address to get directions quickly.





**WORKS WITH**

## **APPLE CARPLAY®**

Display some of your favorite iPhone apps right on your Uconnect® touchscreen. Access your iTunes® library, call anyone in your contacts list or just ask Siri® to help you out while you drive. Get directions, make calls and send messages, and connect to Apple Music, all without pausing your drive.



**WORKS WITH**

## **ANDROID AUTO™**

Bring the best of Google with you in your Uconnect system. Talk to Google on Android Auto™ and get things done with your voice so you can keep your focus on driving. Easily send messages, get directions, control media and more. Just say, "Hey Google" or long-press the voice-control button on your steering wheel.



# TRX



## RAM 1500 TRX

This is no ordinary pick-up. This is the Ram 1500 TRX, designed to be the ultimate high-performance, sandstorming full-size pickup.

- The 6.2L Supercharged HEMI® V8 unleashes 702 hp and 881 Nm at 4.800 RPM . Paired with a TorqueFlite® 8-speed automatic transmission, TRX delivers a 4.5 second 0-100km/h time.
- 35-inch Goodyear® Wrangler® Territory tires for control and stability on the road, off-road trails, or shifting sand
- Exclusive Bilstein® Black Hawk® e2 active damping shock absorbers maximize handling, comfort and bottom-out resistance on high-speed sand runs
- Performance Hood boasts a functional air intake which feeds two 12x8-inch air filters
- Available Mopar® Bed-Mounted Spare Tire Carrier







# RUGGED YET REFINED

Inside, TRX is outfitted with unique high-bolster seats with available Modular Lightweight Load-Carrying Equipment (MOLLE) storage system on front seatbacks. Unique TRX badges and details remind you of the power you're piloting.



Incoming Call  
**60**  
KMH  
SPEED LIMIT 60  
Leeper Road  
200 m  
70 KMH



# TRX TECH FEATURES

Skilled off-roading requires keeping tabs on your vehicle's components, systems and performance. TRX is loaded with technology that keeps you in control and in command of ever-changing terrain—like Performance Pages that let you monitor and download performance stats. Off-Road Performance Pages show transfer case position, accessory gauges, and pitch and roll.



## LAUNCH CONTROL AND DRIVE MODES

Launch Control with Launch Assist regulates engine rpm and monitors wheel-slip feedback to achieve the fastest possible acceleration rate. Eight Drive Modes plus Valet are available—Auto, Sport, Snow, Custom, Mud/Sand, Rock, Baja and Tow - enabling drivers to choose a vehicle setting that ideally meets their requirements and driving conditions.



## SURROUND VIEW WITH FORWARD CAMERA

The available 360° Surround-View Camera System provides a birds-eye view via four cameras positioned around the vehicle to create a fully stitched image. A camera located in the front grille is also available as an off-road camera with active grid lines indicating tyre path. The off-road camera is available while in 4LOW, or at speeds of less than 16km/h.



## SELEC-SPEED® CONTROL

Think of Selec-Speed Control like cruise control for off-road driving. It can be engaged when the transfer case is in low range. Uphill or down, it enables the TRX to manage its own speed, which can be set anywhere between 1 to 8 km/h.



# 1500 RAM LIMITED



## LUXURY NEVER LOOKED THIS GOOD

A corrugated mesh grille, striking chrome accents and power running boards show off the Limited's premium exterior. The powerful stance flanked by AEC standard 22-inch wheels doesn't let you forget its legendary Ram capability.







# CRAFTED FOR COMFORT

The Limited interior showcases extensive use of genuine wood, metal and leather. Standard features include a reconfigurable center console, a 12-inch touchscreen media center with split-screen capability, an all-new fully digital 12-inch Driver Information Cluster, heated/ventilated front and heated rear seats, and many more convenient features like a rear-seat fold-down center console.





# 1500 RAM LIMITED LONGHORN



## READY TO ROAM

The Ram 1500 Limited Longhorn is ready for any destination on the map. The exterior boasts a shark-fin antenna, flush fuel-filler door, and premium LED headlamps and taillamps, all riding on 22 inch aluminum wheels.







## SOUTHWESTERN DETAILS

This interior isn't just striking—leather-upholstered bucket seats with power/ 12-way memory and reclining rear seats make it completely comfortable. A burned-in Limited Longhorn branding mark on the real-wood-accented upper glove box gives this trim individual craftsmanship and style. The new 12-inch Digital Driver Information Display and three USB ports give it a tech feel. Your travel items won't be in the way when they're housed in the sliding storage console.





# 1500 RAM LARAMIE



## REFINEMENT THAT RULES

Signature Laramie style lies in LED headlamps, pushed-to-the-corner LED fog lamps, chrome details, aluminum tailgate with damped opening assist and a standard AEC trailer hitch. Streamline your look with the available Sport Appearance Package, shown on the right.







## STYLE CONSCIOUS

Select features include leather-trimmed, suede-accented seats, a 6-gauge color reconfigurable cluster, leather-wrapped steering wheel, wood-trim accents and premium overhead console for starters. AEC standard front bucket seats and available reclining rear seats.



# REBEL

Ram Rebel® isn't here to play—it's here to kick up some dirt. This half-ton truck flexes with a muscular Performance Hood, a unique and aggressive grille design, LED headlamps, fog lamps and taillamps.





Think of Ram Rebel® as the raucous sibling in the Ram 1500 family. Three seating color/material combinations are available, including Black and Black/Red with unique cloth mesh inserts. Laser-ingrained machine-finished accents in Red are found throughout the cabin if selected, while Rebel specific styling elements continue the bold flavor of this truck. But don't let the looks fool you, Rebel also has a soft side. AEC Standard heated front seats, a heated steering wheel, and power driver and front-passenger seats with power lumbar adjust.



BOLDNESS IN  
MOTION



# 1500 RAM BIG HORN BUILT-TO-SERVE



## CONFIDENCE MEETS COMFORT

This is Big Horn. The capability is 100 percent Ram truck, the ride is smooth and the technology is everything you need it to be. The 2023 AEC Standard Built-To-Serve Edition comes with either Hydro Blue or Bright White exterior paint. Black badging, black bumpers and 20-inch grey finish wheels round out the exterior. Inside you'll find bold blue seat stitching and inserts.







## BIG ON WHAT YOU NEED

The Ram 1500 Built-To-Serve Edition boasts a whole host of convenient interior features. Take control of the drive with Uconnect®5 with 8.4-inch display and integrated Voice Command with Bluetooth®. Ride comfortably on unique sport seats with custom stitching and BTS embroidery. Get the job done in all weather-conditions with premium rubber floor mats and protect your valuables with an exclusive lockable center console safe.



82215508AC



82215289AG



82215321AD



82215789



82215287AC



82215724



82215959AC



**SHOP OUR RANGE OF AUTHENTIC MOPAR ACCESSORIES**



**82215508AC:** OFFROAD STYLE SIDE STEPS

**82215289AG:** BED STEP

**82215789:** SPORTS UTILITY BARS, W/O RAMBOX

**82215287AC:** POWER RUNNING BOARDS

**82215321AD:** ALL-WEATHER RUBBER FLOOR MATS, CREW CAB

**82215724:** BED EXTENDER, W/O RAMBOX

**82215959AC:** RAMBAR, W/O RAMBOX





# AEC PREMIUM PLUS WARRANTY

## § 1 Subject matter

1. The seller/guarantor Auto Export Corporation (hereinafter referred to as "AEC"), 24 Commerce Place, St. Catharines, Ontario, Canada, L2S 0B3) gives the buyer guarantee holder (dealer), under the other conditions set forth in § 4, a guarantee of the functionality of the assemblies specified in § 2 (1) for the term set in the guarantee agreement. The dealer assigns their rights under these guarantee conditions to the vehicle buyer named in the guarantee agreement. The vehicle buyer accepts this assignment. Compensation will be provided according to the guarantee if one of the guaranteed parts loses its functionality within the agreed guarantee term, and not as a result of a fault in non-guaranteed parts, so that a re- pair becomes necessary. The guarantee applies within the country, to temporary trips such as holiday and business trips, and also throughout Europe. A temporary trip does not include when the vehicle is predominantly abroad for a period of more than six weeks. The guarantee does not justify any claims for revoking the purchase contract or reduction (reduction of the purchase price). If the repair is unsuccessful twice, the buyer/guarantee holder may request that another specialist garage be commissioned to carry out the repair. This guarantee does not exclude any eventual claims of the buyer under the statutory guarantee. Another condition for guarantee claims is compliance with the requirements of § 4.
2. CAR-GARANTIE GMBH (hereinafter referred to as "CG"), Gündlinger Strasse 12, D-79111 Freiburg, is authorized by the seller/guarantor (AEC) to process the entire guarantee with the buyer/guarantee holder on its behalf and for its account. Notices of amendments (such as a change of holder) and claims subject to guarantee shall be reported to CG.

## § 2 Scope of the guarantee

1. The guarantee covers all factory-installed mechanical, electrical, electronic, hydraulic and pneumatic parts of the vehicle described in the guarantee agreement, unless they are excluded by the following paragraphs 2 and 3.
2. Material and labor costs will not be compensated for:
  - Additional equipment not available from the factory
  - Refilling and refilling as well as retrofitting of air conditioning systems
  - Impurities in the fuel system
  - Elimination of noise
  - Attachments, superstructures and conversions (covered, however, if installed by AEC)
  - Corrosion, oxidation and paint damage;
  - Clutch and brake linings (however the multi-disc clutch is covered in automatic and Transfer cases), brake disks and drums, shock absorbers, light bulbs, spark plugs
  - Button cells and starter batteries
  - Wiper Blades and all drive belts (but the toothed / timing belts of the Engine control)
  - Parts that are regularly replaced during maintenance / servicing work
  - Tires and wheel balancing
  - Spark plugs, hoses and required, specified small items will be reimbursed, provided that they have to be replaced in connection with the repair of compensable damage.

## § 3 Exclusions

No guarantee applies without consideration of contributing causes of damage:

- a) by accident, such as an event directly resulting from a sudden external mechanical force;
- b) through improper, mischievous or malicious actions, misappropriation, in particular theft, unauthorized use, robbery and embezzlement, damage that is directly caused by animals, storm, hail, frost, corrosion, lightning strike, earthquake or water ingress, as well as by scorching, fire or explosion;
- c) by war events of any kind, civil war, civil unrest, strike, lockout, terrorism, vandalism, seizure or other sovereign interventions, or by nuclear energy
- d) arising from participation in driving events with racing character or from associated practice rides;
- e) by altering the original design of the motor vehicle (such as tuning, VMAX suspension, gas conversion, etc.) or by installing third-party or accessory parts that are not approved by the manufacturer;
- f) by the use of a part that is recognizably in need of repair, unless the damage can be shown to be unrelated to the need for repair, or when at the time of the damage the part had been at least provisionally repaired by a trained professional;
- g) when the buyer/guarantee holder has at least temporarily used the motor vehicle for commercial passenger transport or if the motor vehicle has been leased commercially to a changing group of persons;
- h) caused by the use of unsuitable operating materials or by a lack of operational materials (lubricants, oils, cooling water, etc.);
- i) for which a third party is required to intervene, which is rectified as an expression of the manufacturer's goodwill, or which are caused by a manufacturing or material defect that occurs in large numbers of the vehicle type (serial defect) and for which in principle manufacturer's scope comes into consideration according to type and frequency.

## § 4 Condition for guarantee claims

The condition for any guarantee claims is that the buyer/guarantee holder, 1. before the claim event:

- a) has carried out and documented the maintenance, inspection and care on the vehicle that is prescribed or recommended by the manufacturer at the dealer or at an authorized workshop recognized by the manufacturer, or carried out and documented in accordance with the manufacturer's specifications. Exceeding the manufacturer's kilometre specification of up to 3,000 km or the manufacturer's timeframe of up to three months is harmless, whereas the exceeding of one of the specified specifications already precludes a guarantee claim. A guarantee claim is only contrary to one of the aforementioned requirements if it is responsible for the occurrence of the damage. Concurrent causality is sufficient. Concurrent causality is suspected. The buyer/guarantee holder is at liberty to prove the lack of causation.
  - b) fails to indicate interventions or other influences on the odometer, immediately indicates a defect or the need for immediate replacement of the odometer indicating the mileage
  - x) follows the vehicle operating instructions of the manufacturer.
2. after the claim event:
- a) immediately notifies the seller/guarantor (AEC) or the CG at their relevant registered offices the relevant damage under guarantee after the occurrence of the same but before the repair, by phone or by email;
  - b) has the repair done by the dealer. After consultation with CG, the repair can also be carried out at another qualified vehicle garage;

- c) demonstrates CG any maintenance or care performed since the beginning of the guarantee with invoices from the dealer or the executing workshop by submitting copies of the documents;
- d) allows an authorized agent of the seller/guarantor (AEC) and/or of CG to carry out an inspection of the damaged parts at any time and, upon request, provides the information necessary to establish the damage;
- e) reduces the damage as much as possible while following the instructions of CG; if circumstances permit, he shall obtain such instructions before the repair begins.

## § 5 Reimbursement of costs

1. Guarantee-related labor costs will be fully reimbursed to the buyer/guarantee holder according to the manufacturer's standard working hours. Guarantee-related material costs are paid at most according to the non-binding price recommendations of the manufacturer.
2. If the repair costs exceed the value of an exchange unit that is customarily installed in the case of such damage, the obligation to pay compensation shall be limited to the cost of this replacement unit, including removal and installation costs, applying paragraph 1.
3. The maximum amount of compensation subject to guarantee is limited to the time value of the damaged vehicle at the time the guarantee claim occurs per claim.
4. No compensation is paid for:
  - a) the costs for testing, measuring and adjustments (according to the manufacturer's working time standard), insofar as they are not incurred in connection with damage requiring compensation and maintenance, inspection, cleaning or care work prescribed or recommended by the manufacturer;
  - b) the replacement of direct or indirect consequential damages, such as shipping and disposal costs, parking fees and compensation for lost use; paragraph 5 shall remain unaffected hereby.

## 5. Expenditures for mobility

If agreed separately in the guarantee agreement, the expenditures for achieving mobility (i.e. towing, rail travel, rental car, accommodation and telephone costs) will be reimbursed.

## § 6 Claims settlement

1. CG assumes responsibility on behalf of the seller/guarantor (AEC) for processing all claims with the buyer/guarantee holder. A repair invoice must be submitted to CG containing a clear and detailed description of the work performed, the spare parts prices and the labor costs with standard working hours.
2. In every case, the guarantee shall be notified to CG by phone prior to the repair so that CG can authorize the repair. A telephone service is available for this: Monday to Friday from 8:00am to 5:00pm at +49 761 4548-966, warranty-en@aecurop.eu

## § 7 Assignment of claims and statute of limitations

1. In the event the vehicle with the guarantee is sold, the guarantee claims pass to the new holder with the ownership of the vehicle. Any change in ownership must be reported to AEC or CG in writing no later than 14 days after the change in the holder.
2. Claims under the guarantee lapse six months after the claim event, at the latest six months after the end of the guarantee term.





# RAM

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E-Mail: [marketing@aecsolutions.com](mailto:marketing@aecsolutions.com)  
Visit: [aecadventures.com](http://aecadventures.com)

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Effective: Nov 2022



POWERED BY  
**AEC**